

# The KRAB Framework: A Four-Stage Scientific Model for Measuring Tolerance Development in Diverse Societies

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## ABSTRACT

Tolerance is frequently treated as a moral aspiration or cultural sentiment; this study advances the contrasting proposition that it is a measurable, researchable, and governable social outcome, best cultivated through rigorous scientific inquiry. Its principal contribution is the KRAB framework, an original four-stage model that traces the formation of tolerance through Knowledge, Realistic understanding, Attitudes, and Behaviours, furnishing a precise analytical instrument for locating where, along the developmental sequence, tolerance is gained or lost. Drawing on a mixed-methods empirical study of the United Arab Emirates' exceptionally diverse population, the framework permits a society's standing at each stage to be reported on a common metric and disaggregated across demographic strata. The analysis identifies the attitude-behaviour gap, the difficult passage from favourable disposition to sustained conduct, as the decisive and most under-addressed challenge of tolerance governance, and ranks the relative effectiveness of the pathways through which tolerance is formed, finding that structured, institutionally embedded knowledge consistently outperforms informal exposure in producing durable outcomes. Positioning the UAE as an instructive contemporary case in which tolerance has been transformed from moral aspiration into measurable national strategy, the study demonstrates that evidence-based policy yields more durable tolerance than intuition or ideology. It offers the KRAB framework as a validated, replicable instrument for any diverse society seeking to study, measure, and strengthen coexistence, contributing both to academic knowledge and to the applied governance of social cohesion.